

SOPRU717 FIRST

User's manual

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FOREWORD

To optimize the use of this device, whilst taking all the necessary precautions, we recommended you read carefully and follow the owner's manual.

Please carefully consider the messages “CAUTION”, “WARNING”, and “NOTE” when using the system.

 **CAUTION:** the term CAUTION describes potential incidents likely to jeopardize safety.

 **WARNING:** the term WARNING refers to the incidents likely to disturb the smooth running of the imaging system.

 **NOTE :** the term NOTE highlights particular points in order to facilitate the system maintenance or to clarify important information.

DENTAL CAMERA INTRODUCTION

Congratulations on your purchase of the SOPRO 717 First.

It is an extra- and intra-oral camera designed for dental applications. It allows the user to see anatomical and pathological details that cannot be seen with the naked eye, as well as pathology control and post-treatment.

This fluorescence Imaging device is composed of a handpiece (SOPRO 717 First) and a connection box (DOCK M_USB2, DOCK M_VIDEO, DOCK MU_USB2, DOCK U_USB2, DOCK MU_VIDEO, DOCK USB2) as well as various accessories necessary for it to work.

SOPRO 717 First

- 1 handpiece integrating the camera electronics and lighting.
- 1 handpiece holder.
- 10 dental barriers.
- CD of SOPRO Imaging software (in basic version) including documentations.
- A quick start of SOPRO 717 First and SOPRO-Imaging software

DOCK M_USB2

- A connection box with integrated image memory and USB2 digital output.
- Power supply.
- A 2.5 metre cable to connect the handpiece to the connection box (5 metres and 7 metres optionally).
- An S-video Y/C cable
- An RCA video cable.
- A USB cable.

DOCK M_VIDEO

- A connection box with integrated image memory.
- Power supply.
- A 2.5 metre cable to connect the handpiece to the connection box (5 metres and 7 metres optionally).

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- An S-video Y/C cable
- An RCA video cable.

DOCK USB2

- A USB2 connection box with a 3.5 metre connecting cable.
- CD of SOPRO Imaging software (in basic version) including documentations.
- A quick start of SOPRO-Imaging software

DOCK MU_VIDEO

- A connection box with integrated image memory.
- A 2.5 metre cable to connect the handpiece to the connection box (5 metres and 7 metres optionally).
- An installation manual.

DOCK U_USB2

- A connection box with USB2 digital output.
- A 2.5 metre cable to connect the handpiece to the connection box (5 metres and 7 metres optionally).
- An installation manual.

DOCK MU_USB2

- A connection box with integrated image memory and USB2 digital output.
- A 2.5 metre cable to connect the handpiece to the connection box (5 metres and 7 metres optionally).
- An installation manual.

This device has been packaged in a custom carton. This carton should be kept for future possible transportation. As a complement to the dental camera, we provide some dental barriers necessary for intra-oral use of dental camera. For more details about these products, please refer to our catalogue or contact our commercial service.

NOTE :

The device was designed and developed with its accessories in order to guarantee to you safety and performance maximum. The use of different origin accessories can represent a risk for you, your patients and your device.

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SAFETY INSTRUCTIONS

- DO NOT expose the SOPRO camera to water spray and do not store it in a humid environment (to prevent risk of electrocution).
- When handling camera and dental barriers, always take the appropriate hygiene measures and precautions in order to prevent cross contamination risks.
- Infection control procedures must be observed when using accessories such as dental barriers. When using accessories always follow the manufacturer's instructions on how to use said accessory and prevent cross contamination risk from one patient to another.
- Install the camera in a clean, dry, and well-ventilated place.
- Disconnect the connection box from the power supply if you are not going to use it for several days. Do not pull on the cable.
- DO NOT compress or nip the handpiece cable.
- DO NOT expose the product to high vibrations.
- DO NOT drop the handpiece.
- Handpiece should NEVER be immersed in any liquid, NOR should it be autoclaved.
- For each new patient, it is essential to use the dental barriers provided with the handpiece. Before using the camera, make sure it does not have any sharp edges.
- The surface temperature in the light emission area can reach above 41 °C (after several minutes of use). Therefore avoid maintaining this emission area in contact with the patient's mouth.
- The camera is a product using group 1 LEDs according to IEC 62471. To avoid any ocular risk do not look directly at the light.

NOTE :

If the hygienic protection is torn while examining a patient or if the handpiece was "infected" while withdrawing the hygienic protector, it is essential to totally disinfect the handpiece. In order to do this: please refer to the maintenance chapter.

CAUTION:

Modification of the product, without the permission of the manufacturer, is prohibited.

CAUTION:

If the medical equipment is changed, an appropriate control and test should be performed to ensure that the medical equipment still can be used safely.

REGULATORY REQUIREMENTS

4.1. COMPLIANCE WITH STANDARDS AND REGULATIONS

This product was designed and manufactured by a company having an authorized quality system. It meets the European directive 93/42/EEC requirements relative to medical devices. Therefore, it particularly meets electrical safety and electromagnetic compatibility standards (IEC) (CEM).

4.2. ELECTROMAGNETIC INTERFERENCE AND ELECTROSTATIC DISCHARGES

Electromagnetic compatibility (CEM) is the ability of electronic device elements to correctly interact in an electronic environment. Although the SOPRO system was designed according to this compatibility and complies with the electromagnetic interference thresholds established by the regulatory agency, there is no guarantee about interference likely to occur on a particular installation. If the device generates interference with radio communication services (which can be determined by switching it off and on), it is recommended to try to correct this phenomenon by taking whole or part of the following measures:

- Change the receiving antenna orientation
- Reposition the product according to the receiver.
- Take the computer away from the receiver.

The SOPRO camera is designed and tested to be used in a home environment, class B Group 1, according to CISPR11 standard.


4.3. MEDICAL DEVICE VIGILANCE

As with any medical device, this device is subjected to medical device vigilance dispositions; any serious dysfunction should then be the subject of a description to the competent authorities and to the manufacturer as soon as possible and as precisely as possible.

4.4. END OF LIFE

This device bears the recycling symbol according to the European directive 2002/96/EC about electric and electronic equipment waste (DEEE or WEEE). By correctly disposing of this device, you will contribute to avoiding any damage to the environment and human health.



The symbol  on the device or on the accompanying documentation indicates this product cannot be, in any case, treated as household waste. Therefore, it should be transferred to a waste collection centre that handles electric and electronic equipment recycling. Please respect the standards relative to waste disposal in force in the installation country. For more details about the device treatment, recuperation and recycling, please contact your dental device distributor (or failing that, the group ACTEON site www.acteongroup.com), so that you can be informed of the procedure.

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4.5. ELECTROMAGNETIC COMPTABILITY

Guide and declaration of the manufacturer - electromagnetic emissions		
SOPRO device is intended to be used in the electromagnetic environment specified below. The user should make sure it is used in this environment.		
Emission trial	Compliance	Electromagnetic environment - Guide
RF emissions CISPR 11	Group 1	SOPRO device only uses radio energy for its internal functions. Therefore, its RF emissions are very low and are unlikely to cause interference with nearby electronic devices. SOPRO device may be used in all domestic environments, including the ones directly connected to the public low voltage power distribution network used to supply household buildings.
RF emissions CISPR 11	Class B	
Harmonic emissions EN 61000-3-2	Not applicable	
Voltage fluctuations / Flicker EN 61000-3-3	Applicable	

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Guide and declaration of the manufacturer - electromagnetic immunity			
SOPRO device is intended to be used in the electromagnetic environment specified below. The user should make sure it is used in this environment.			
Immunity trial	CEI 60601 Severity level	Compliance level	Electromagnetic environment Guide
Electrostatic discharges EN 61000-4-2	± 6 kV when in contact ± 8 kV in the air	± 6 kV ± 8 kV	The floor should be wooden, concrete or tile. If the floor is covered with a synthetic material, the relative humidity should be at least 30%.
Far transient bursts EN 61000-4-4	± 2 kV for the feed cables ± 1 kV for the input/output cables	± 2 kV ± 1 kV	The main power supply quality should be one of a traditional commercial or hospital environment.
Voltage shocks EN 61000-4-5	Differential mode ± 1 kV Common mode ± 2 kV	± 1 kV N.A.	The main power supply quality should be one of a traditional commercial or hospital environment.
Dips, brief outages and power voltage variation EN 61000-4-11	<ul style="list-style-type: none"> • <5% Ut - for 10 ms • 40% Ut - for 100 ms • 70% Ut - for 500 ms • <5% Ut - for 5 s 	<5% Ut 10 ms <40% Ut 100 ms <70% Ut 500 ms <5% Ut 5 s	The main power supply quality should be one of a traditional commercial or hospital environment. If the user of SOPRO device requires it to continue to operate during main power supply outages, it is recommended SOPRO device is fed by an inverter or a battery.
Magnetic field with the network frequency (50/60 Hz)	3 A/m	3 A/m	The magnetic field with the network frequency should be at a characteristic level of a location in a traditional commercial or hospital environment.
Note: Ut is the power voltage nominal value applied during the trial.			

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Guide and declaration of the manufacturer - electromagnetic immunity			
SOPRO device is intended to be used in the electromagnetic environment specified below. The user should make sure it is used in this environment.			
Immunity trial	CEI 60601 Severity level	Compliance level	Electromagnetic environment Guide
Conducted RF EN 61000-4-6	3 Vrms 150 kHz to 80 MHz	3V	Portable and mobile RF communication devices should not be used at a distance from SOPRO device including the cables, lower than the recommended separation distance, calculated with the applicable formulas depending on the emitter frequency. Recommended separation distance $d = 1.16/P$
Radiated RF EN 61000-4-3	3 V/m 80 MHz to 2,5 GHz	3V/m	$d = 1.16/P$ 80 MHz to 800 MHz $d = 2.33/P$ 800 MHz to 2.5 GHz where P is the maximum rated output of the transmitter in watts (W) by the transmitter manufacturer and d the recommended separation distance in metres (m). The field levels emitted by the fixed RF transmitters, determined by an electromagnetic measurement of the site, should be lower than the compliance level in each frequency band b. Interference may occur in the vicinity of the devices bearing the following symbol: 
Note 1 : At 80 MHz and 800 MHz, the higher frequency band applies.			
Note 2 : These recommendations may not apply in every situation. Electromagnetic wave propagation is modified by the absorption and reflection due to the structures, objects and persons.			

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- a The fixed transmitter field levels, such as the base stations of the radio telephones (cellular/wireless) and the terrestrial mobile radios, domestic radio, AM, FM, and TV radio communication cannot be theoretically assessed precisely. To obtain the electromagnetic environment due to the fixed RF transmitters, a site measurement should be performed. If a field level measured in the use environment of SOPRO device exceeds the compliance levels above applicable, the good operation of SOPRO device should be checked. If abnormal operations are proved, some further measures should be taken, such as reorientation or relocation of the standard device.
- b Above the 150 kHz to 80 MHz frequency band, the field level should be lower than 3 V/m.

Recommended separation distances between the portable and mobile RF communication devices and SOPRO device

SOPRO device is intended to be used in an electromagnetic environment in which the irradiated RF disturbances are checked. The user of SOPRO device can help to avoid electromagnetic interference by maintaining a minimal distance between the portable and mobile RF communication devices (transmitters) and the recommended SOPRO device such as recommended below, depending on the maximum output power of the communication device.

Rated maximal output power of the transmitter W	Separation distance depending on the transmitter frequency - m		
	150 kHz to 80 MHz	80 MHz to 800 MHz	800 MHz to 2,5 GHz
	$d = 1.6 \sqrt{P}$	$d = 1.6 \sqrt{P}$	$d = 2.33 \sqrt{P}$
0.001	0.116	0.116	0.233
0.1	0.366	0.366	0.736
1	0.16	1.16	2.33
10	3.66	3.66	7.36
100	11.6	11.6	23.3

For the transmitters whose maximal output is not listed above, the recommended separation distance d in metres (m) can be determined by using the equation applicable to the transmitter frequency, where P is the maximal output of the transmitter in watts (W) rated by the transmitter manufacturer.

Note 1 : At 80 MHz and at 800 MHz, the separation distance given in the higher frequency band applies.

Note 2 : These recommendations may not apply in every situation. The electromagnetic wave propagation is modified by absorption and reflection due to the structures, objects and persons.

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INSTALLATION

The device is intended to be used by a dental practitioner. Its installation does not require any special training. Consult the instructions in this manual.

5.1. CONNECTING

Fastening the handpiece holder:

1. Choose a plain area that can be easily accessible for use.
2. Use the wipe provided to clean the surface on which you are going to fasten the holder.
3. Remove the double-sided adhesive tape protection that is on the support, place it, and then press it into place several times. The maximum sticking performances are obtained after two hours, so avoid any stress on the holder during this two hour period.

CAUTION :

This holder is equipped with magnets that can damage devices sensitive to magnetic fields. Make sure you do not install this holder near these devices (cathode ray tube video screen, magnetic videotapes, etc.)




5.2 FURTHER CONNECTION BOXES (optional)

You can install a connection box near each dental chair (no limitation). You will just have to transport the handpiece from one chair to the other.

The handpiece holder is intended to maintain the connecting cable connector when the cable is not linked to the handpiece. When you disconnect the handpiece connecting cable to take it to another chair (or when you put the handpiece on its holder), the last stored image is displayed on the screen or the last four if you were in four-image mode, or the colour-bar pattern if no image was stored (except on Dock USB2 and Dock U_USB2).

5.3. FOCUSING ADJUSTMENT

On the handpiece, there is a rotating ring used to focus from “0” to infinite. To simplify handling, we have pre-set four positions corresponding to the main camera uses.



- - Extra-oral (Portrait).
- - Intra-Oral (1 to 5 teeth).
- + Macro (details that cannot be seen with naked eye).

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CONNECTING TO A VIDEO SCREEN


6.1. CONNECTION OF DOCK M_USB2 OR DOCK M_VIDEO

- Connect the video cable (preferably Y/C “S-video”) between the connection box and the monitor video input
- Connect the connecting cable between the connection box and the handpiece.
- If you prefer using a footswitch rather than SoproTouch to  freeze the image, you just have to connect the footswitch (optional) to the connection box. With this configuration, SoproTouch  is inhibited.
- Connect the power supply to the outlet, and then to the connection box (the green indicator light should be on).
- Only use the power supply provided with the connection box.

6.2. CONNECTION OF DOCK MU_USB2 OR DOCK MU_VIDEO






- Please refer to DOCK MU_USB2/DOCK MU_VIDEO integration manual for its connections.
- Connect the connecting cable to the handpiece.
- Connect the video cable (preferably Y/C “S-video”) between the connection box and the monitor video input.

6.3. OPERATION OF SOPROTOUCH IMAGE FREEZE ON CAMERA

- When powering on, the camera automatically selects the one-image mode.
- To switch to four-image mode, press SoproTouch  or more than three seconds (until a black flash appears on the screen or, if

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you have chosen to use a footswitch, press it for more than three seconds).

- Perform the same procedure to switch back to one-image mode.
- In one-image mode, you just have to slightly touch SoproTouch  (or briefly press the footswitch once) as soon as the desired image appears on the monitor. The image is automatically stored in the camera and displayed on the screen. If you want to return to direct mode, you just have to slightly touch SoproTouch  once more (or press the footswitch).
- Another little gentle touch on SoproTouch  (or press on the footswitch) will freeze another image by deleting the previous one.
- In four-image mode, the image is stored in one of the quarters of the screen when you slightly touch SoproTouch  (or press the footswitch) and remains displayed on the screen. Another little slight touch on SoproTouch  (or press of the footswitch) will return the image to direct mode. A third little slight touch (or press) will store a second image in another quarter of the screen and so on until obtaining the four images.

 NOTE :

The footswitch must be conformed IPX1 according to IEC 60529 standard (Article 15.4.7.3 of IEC 60601-1 ed3 standard).

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CONNECTING TO A COMPUTER

7.1. REQUIRED CONFIGURATION FOR THE COMPUTER

To use the SOPRO device, you must make sure the computer and its peripherals do not have any usage limitation that could concern personal safety. It should also meet the following requirements:

Windows® configuration:

	Minimal Configuration	Recommended Configuration
Operating system	Windows® XP Pro SP3	Windows® 7 Pro SP1
Processor	Intel® Pentium IV - 1,3 GHz	Intel® Core 2
Memory	512 MB	2 GB or more
Hard disk	250 GB	320 GB or more
USB ports	2 USB2.0 Hi-Speed ports	4 USB2.0 Hi-Speed ports
Video board	Graphic board 32 MB of unshared video RAM compatible with DirectX 9	Chipset Nvidia or ATI / 512 MB RAM unshared video RAM compatible with DirectX 9 or higher.
USB Chipset	Intel or NEC® / RENESAS®	Intel or NEC® / RENESAS®
Screen resolution	1024 x 768	1280 x 1024 or more

MAC® configuration:

	Minimal Configuration	Recommended Configuration
Computer	MAC® Book Pro 13.3" ou iMac® 21.5"	iMac® 27"
Operating system	MAC® OS X 10.6 Snow Leopard	MAC® OS X 10.7 Lion
Processor	Intel® Core 2	Intel® Core i7
Memory	2 GB	4 GB

7.2. DOCK M_USB2 CONNECTION

- Connect the USB cable between the connection box and one of the computer USB ports.
- Connect the connecting cable between the connection box and the handpiece.
- If you prefer using a footswitch rather than Sopratoch to freeze the image, you just have to connect the footswitch (optional) to the connection box. With this configuration, Sopratoch is inhibited.
- Connect the power supply to the outlet, and then, to the connection box (the green indicator light should be on).

7.3. DOCK MU_USB2 OR DOCK U_USB2 CONNECTION

- Refer to DOCK MU_USB2 / DOCK U_USB2 integration manual.
- Connect the connecting cable to the handpiece.
- Connect the USB cable between the connection box and one of the computer USB ports.

7.4. DOCK USB2 CONNECTION

- Connect the USB cable to one of the computer USB ports.
- Connect the connecting cable to the handpiece.

7.5 SOPRO IMAGING SOFTWARE INSTALLATION

Refer to the Sopro Imaging owner's manual that is on the Sopro Imaging CD-ROM in the document directory.

7.6. SOPRO IMAGING SOFTWARE CONFIGURATION WITH THE CAMERA


Refer to the Sopro Imaging owner's manual that is on the Sopro Imaging CD-ROM in the document directory.


DESCRIPTION OF THE CONNECTION BOXES

⚠ CAUTION:

Devices that connect to the inputs / outputs must be conformed to IEC 60950-1 standard.

8.1. DOCK M_USB2 AND DOCK M_VIDEO POWER SUPPLY

SOPRO device power supply is connected to the power outlet. The other end of the cord is connected to the connection box where the symbol 6 V  is located (PHIHONG, PSA 10R-060 Model or FRIWO, MPP15 FW 7555M/06 model).

The power supply automatically adapts to the electric networks 115 V- - 230 V-; 60 Hz - 50 Hz; 0.5 A. SOPRO device voltage is powered by 6V  of a continuous low voltage type.


8.2. DOCK MU_USB2 / DOCK MU_VIDEO POWER SUPPLY

The electrical connection of this connection box should be performed by the installer. SOPRO device power supply is performed through the connection box that should be connected 24 V-; 50 Hz - 60 Hz; 10 VA.

8.3. DOCK U_USB2 POWER SUPPLY

The electrical connection of this connection box should be performed by the installer. SOPRO device power supply is performed through the connection box that should be connected 24 V-; 50 Hz - 60 Hz; 15 VA.

8.4. DOCK USB2 POWER SUPPLY

The dental camera electrical supply is directly performed through the computer USB port. The voltage powering the camera is of continuous 5 V low voltage type  (0.5 A).

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8.5. VIDEO AND USB OUTPUTS

These connection boxes has two independent video outputs* - a composite one and a Y/C “S-Video” one.

One of these two outputs should be connected to the monitor video input (preferably Y/C “S-Video”). This connection box has a digital USB 2.0 output that can be connected to a computer USB2 port.

*Except on Dock USB2 and DOCK U_USB2.

8.6.FOOTSWITCH

The footswitch should be connected* here  if you have selected it to freeze the image. (*Except on DOCK USB2)

8.7. IDENTIFICATION

The indications born on the boxes identify the SOPRO device according to the international standards IEC 60601-1, IEC 60601-2-18 and IEC 60417.



Class II power supply not grounded. The plug of the power supply is used as the disconnecting device on the network. Only for M_USB2 and M_VIDEO docking stations.



Dental barriers for single use.



Video output.



Handpiece connection.



Footswitch connection.



Continuous voltage.



USB2 output.

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“BF type camera”.



Follow instructions for use.



Disposal of electric and electronic equipment marketed after 13/August/2005. This symbol indicates that the product cannot be treated with domestic waste.



For medical devices, this symbol is associated to the manufacturing year (expressed with four digits).



For medical devices, this symbol is associated to the manufacturer name and address.



Product compliance according to the European directive 93/42/EEC relative to medical devices.



Grounding (for MU_USB2 and MU_VIDEO docking stations).

The devices that connect to video or USB outputs should comply with IEC 60950 standard.

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MAINTENANCE

The camera does not need any maintenance if it is used according to the manufacturer's use and cleaning instructions. Before first using it, it is imperative to follow the complete disinfecting procedure.

Any camera returned from servicing or maintenance should be completely disinfected before being used.

⚠ WARNING:

Do not use products containing:

- *Ammoniac, trichloroethylene*
- *Dichloroethylene*
- *Ammonium hydrochlorid*
- *Chlorinated and aromatic hydrocarbon*
- *Ethylene dichloride*
- *Methylene chloride*
- *Ketones*

Use of these chemicals subject plastic parts to risk of deterioration.

⚠ WARNING:

Do not directly spray disinfecting products on SOPRO products.

⚠ WARNING:

Infection control procedures must be observed when using accessories such as SOPROTIPS and dental barriers in order to prevent cross contamination risk from one patient to another.

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9.1. HANDPIECE OR CONNECTION BOX MAINTENANCE

 **NOTE:**

In case of contact with blood or excessive soiling, it is strongly recommended to follow a disinfecting process. First of all, clean the handpiece with disinfecting wipes, then wrap the handpiece in several disinfecting wipes and leave for 15 minutes.

DESCRIPTION	RECOMMENDATIONS	USE INSTRUCTIONS AND PRECAUTIONS	
		✓	✗
Disinfecting	Surface cleaning and disinfecting wipes e.g. Septol™ Wipes from Pierre Rolland.	<ul style="list-style-type: none">✓ Take the wipe, remove excess moisture, and then wipe the equipment until visible cleanliness is obtained.✓ Allow to dry in the open air.✓ Carefully close the packaging box.	<ul style="list-style-type: none">✗ Do not scrub✗ Do not rinse.✗ Do not immerse in a disinfecting liquid.

AFTER-SALES SERVICE

10.1. WARRANTIES

SOPRO ensures its products to be free from material and manufacturing defects for a period of one (1) year from the date of purchase. This warranty does not apply to misused, modified, untended, or accidentally damaged products, or products subject to abnormal use and handling conditions. The distributors, other than ACTEON Group's subsidiaries, are not authorized to apply an extended warranty period on behalf of SOPRO.

The entire liability of SOPRO is limited to its convenience when replacing or repairing, free of charge the defective product, if it has been sent to SOPRO After-Sales Service. This applies for the warranty period.

Outside of France, access to the warranty is only possible if the product was bought at a point of sale by an authorized SOPRO dealer in the country where it will be used.

THIS WARRANTY APPLIES ONLY TO THIS UNIQUE REMEDY. IT REPLACES ANY OTHER WARRANTY, FOR EXAMPLE, A WARRANTY OF ADEQUACY TO A PARTICULAR AIM, SHOULD IT BE EXPLICIT OR IMPLICIT. SOPRO SHALL NOT BE LIABLE FOR ANY PARTICULAR DAMAGE, INDIRECT, ACCIDENTAL OR CONSEQUENTIAL NOR FOR ANY DETERIORATION OR DATA LOSS, ON A CONTRACTUAL, NON-CONTRACTUAL OR OTHER BASIS.

The liability exclusion or limitation for direct or indirect damages does not apply under the regulatory or legal rules in force in some countries and the present exclusion may not apply to a purchaser in those countries.

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10.2. IN CASE OF FAILURE

PROBLEMS	CAUSES	SOLUTIONS
With a video monitor		
No image displays on the screen and camera LEDs are not on.	<ul style="list-style-type: none"> • Defective power supply. • connection problem. 	<ol style="list-style-type: none"> 1. Check the power supply is correctly connected to the network and to the connection box. 2. Check the connecting cable is correctly connected to the handpiece and to the connection box.
The camera switches on but no image displays on the screen.	<ul style="list-style-type: none"> • Defective monitor power supply. • Connection problem. 	<ol style="list-style-type: none"> 1. Check the video cable is correctly connected to the monitor and to the connection box. 2. Check the monitor is switched on.
An image displays on the screen, but the quality is not satisfactory.	Monitor configuration.	Check the video monitor configuration is correctly set up (brightness, contrast, saturation, etc.)
An image displays, but it is not really clear (blurry)	<ul style="list-style-type: none"> • Rotating ring. • Hygienic protector. 	<ol style="list-style-type: none"> 1. Check the rotating ring is correctly positioned (Extra oral, Intra oral, macro). 2. Check the hygienic protector is correctly positioned on the camera head.
With a computer		
No image displays on the screen and the camera LEDs are not on.	<ul style="list-style-type: none"> • Defective power supply. • connection problem. 	<ol style="list-style-type: none"> 1. Check the power supply is correctly connected to the network and to the connection box. 2. Check the connecting cable is correctly connected to the handpiece and to the connection box.
The camera switches on but no image displays on the screen.	<ul style="list-style-type: none"> • Configuration • Driver • Connection problem. 	<ol style="list-style-type: none"> 1. Check the camera is correctly set up in Sopro Imaging (please, refer to Sopro Imaging user's manual). 2. Check the camera is correctly detected in the device driver (correct installation of its driver). 3. Check the USB cable coming from the DOCK is correctly connected to the HUB.

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An image displays on the screen, but the quality is not satisfactory.	Camera driver configuration	Check the camera configuration in the Sopro Imaging software (brightness, contrast, saturation, etc.). Please refer to Sopro Imaging user's manual.
An image displays, but it is not really clear (blurry)	<ul style="list-style-type: none">• Rotating ring.• Hygienic protector.	<ol style="list-style-type: none">1. Check the rotating ring is correctly positioned (Extra oral, Intra oral, macro).2. Check the hygienic protector is correctly positioned on the camera head.

The camera should be sent to us in its totality (connection box, handpiece, cables). Please enclose your packing list with a brief explanatory note relative to the noticed defect.

If some parts constituting the camera happen to break, it is imperative to send in everything so that the defective parts can be replaced.

When your material is returned to you, you should check its condition and note any discrepancies on the delivery slip, if necessary. You will then have 48 hours to confirm by registered letter sent to the carrier. After 48 hours, the carrier will be able to deny these discrepancies.

If any material we sent was damaged during transportation, the repair charges will be billed either to the carrier (if the discrepancies were made within the period) or to the recipient. Check as soon as possible that all material is correctly working.

TECHNICAL FEATURES

SOPRO 717 First

- High sensitivity CCD 1/4".
- Resolution: (752 x 582) PAL; (768 x 494) NTSC.
- Definition: 470 lines.
- Sensitivity: 2 lux.
- Lighting: eight LEDs.
- Adjustment: three preset positions (Extra-oral, Intra-oral, Macro).
- Non-inverted image.
- Image capture through SoproTouch or footswitch (optional).
- Angle of view: 70°.
- Cable length: 2.5m.
- Handpiece dimensions: L: 200; W: 28; H: 24 mm.
- Usable part dimensions: W: 14.25 x d: 8.75 mm.
- Handpiece weight: 78 g.

DOCK M_USB2

- Memory one and four images.
- Power supply: 115 V[~] - 230 V[~]; 60 Hz - 50 Hz
- 1 PAL or NTSC video output.
- 1 PAL or NTSC S-video output.
- 1 digital USB output 2.0.
- Controller dimensions: L: 145; W: 130; H: 35 mm.
- Controller weight: 245 g.

DOCK M_VIDEO

- Memory one and four images.
- Power supply: 115 V⁻ - 230 V⁻; 60 Hz - 50 Hz
- 1 PAL or NTSC video output.
- 1 PAL or NTSC S-video output.
- Controller dimensions: L: 145; W: 130; H: 35 mm.
- Controller weight: 245 g.

DOCK U_USB2

- Power supply: 24 V⁻; 50 Hz - 60 Hz.
- Consumption: 15 VA.
- 1 digital USB output 2.0.
- Controller dimensions: L: 50; W: 75; H: 36 mm.
- Dock weight: 76 g.

DOCK MU_USB2

- Memory one and four images.
- Power supply: 24 V⁻; 50 Hz - 60 Hz.
- Consumption: 10 VA.
- 1 PAL or NTSC video output.
- 1 PAL or NTSC S-video output.
- 1 digital USB output 2.0.
- Controller dimensions: L: 100; W: 72; H: 36 mm.
- Dock weight: 190 g.

ENGLISH

DOCK MU_VIDEO

- Memory one and four images.
- Power supply: 24 V-; 50 Hz - 60 Hz.
- Consumption: 10 VA.
- 1 PAL or NTSC video output.
- 1 PAL or NTSC S-video output.
- Controller dimensions: L: 100; W: 72; H: 36 mm.
- Dock weight: 190 g.

DOCK USB2

- Cable length: 3.5 m.
- 1 digital USB output 2.0.
- Controller dimensions: L: 100; l: 46; H: 20 mm.
- Dock weight: 165 g.

- BF-type applied part.
- Operating temperature: +10°C to +40°C.
- Storage temperature: -20°C to +45°C.
- Relative humidity: 10 % to 90 %.
- Atmospheric pressure: 900 hPa to 1060 hPa.
- Continuous service.
- Not protected against water chutes (IPX0).
- Not adapted to the use in presence of an anaesthetic mixture flammable with air, oxygen or dinitrogen monoxide.
- Complies with the European directive 93/42/EEC.
- Complies with IEC60601-1 standard.
- Complies with IEC60601-2-18 standard.
- Complies with UL 60601-1 et CSA 60601-1 standard.

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